

B-11
EMERGENCY INCIDENT RESPONSE
CORE POLICING COMPETENCY: COMMUNITY-RELATED ISSUES
(CULTURAL DIVERSITY & SPECIAL NEEDS)

LEARNING ISSUES:

- Anticipating community problems that may result in threats to community safety or emergency incidents
- Recognizing community issues that may have contributed to an emergency call, such as gang and drug activities
- Ability to follow up or address these issues at an appropriate time
- Desire to prevent serious community problems
- Managing/working with others in a community crisis
- Other issues as they apply to community specific problems during the emergency phase
- Responding to different social, economic, ethnic, religious, and language differences during emergency calls for service
- Dealing with the mentally ill during emergency calls for service
- Recognizing and addressing violent hate crimes
- Working with specialty units and their personnel to meet their expectations
- Notifications of arrest for foreign nationals
- Violence against the elderly
- Utilization of emergency resources for women, children, homeless, mentally ill, juveniles, addicts, veteran, elderly persons, etc.
- Awareness and response to cultural conflicts within the community that can lead to, or have contributed to an emergency
- Other issues as they apply to cultural diversity and special needs groups during emergency incidents

RESOURCES:

- DPD G.O. 1002,R-4 Mission and Vision Statement
- DPD G.O. 1005,R-2 Limits of Authority- Code of Ethics
- DPD G.O. 1018 Community Relations
- DPD G.O. 1012 C.O.P.S. Volunteer Program
- DPD G.O.1019 Crime Prevention
- DPD G.O. 1032 Victim/Witness Assistance- HOIST
- DPD G.O. 4003 Transporting and Handling of Prisoners
- DPD G.O. 4007 Commitments of Mental Patients, Alcoholics, and Drug Addicts
- DPD G.O.4011,R-1 Special Processing Requirements
- DPD G.O. 4031,R-1 Initial Response to Rape Calls
- DPD G.O. 4036, R-3: Juvenile Handling Procedures
- DPD G.O. 4049,R-1 Communicable Diseases and Blood Bourne Pathogens Exposure Control Plan
- DPD G.O. 4056,R-4 Missing and Found Persons
- DPD G.O. 4073: Undocumented Persons
- DPD G.O. 4074: Bias-Based Policing

- DPD Rules and Regulations 2.4 Responsibility to Respect the Rights of Others
- DPD S.O.P. A-20 Sexual Assault
- Partners Against Crime (PAC)
- Project Safe Neighborhood (PSN)
- Durham Business Against Crime
- Durham Access
- Mental Mobile Crisis Unit
- NCCRI (North Carolina Child Response Initiative) (<http://ncchildresponse.org/>)

LEARNING OUTCOMES:

1. The trainee is able to describe community specific problems and explain how they relate to training in this phase.
2. The trainee is able to analyze and apply what laws, SOPs and regulations relate to community specific problems.
3. The trainee is able to describe relevant laws, SOPs and policies and explain how they relate to cultural diversity and special needs groups in the trainee's policing area.
4. The trainee is able to analyze and apply what laws, SOPs and regulations relate to cultural diversity and special needs groups in the trainee's policing area
5. The trainee is able to evaluate the effectiveness of the reference material listed in this competency.